

July 6, 2021

Dear Friends,

It is with a very heavy heart that we must inform you of some significant changes that will be taking place within Naturally Balanced Veterinary Services. As many of you saw, we announced last week that Dr. Jessie will be leaving NBVS at the end of July. Her last day will be Friday July 30th.

We have welcomed many new faces to our NBVS client family over the last year and have been able to greatly expand our appointment options. Unfortunately, the loss of Dr. Jessie will leave a hole in our scheduling that we are not going to be able to overcome. Because of this, we will have to stop service to small animal patients starting after Labor Day; we simply will not be able to see our current small animal patient load in a timely manner with only Dr. Patty available. All equine service will continue without change.

Dr. Jessie will continue to see patients until her departure on July 30th. If you wish to see Dr. Jessie before she leaves, please reach out to the office right away to get on the schedule. We have created extra availability for her and should hopefully be able to accommodate everyone who wishes to be seen by Dr. Jessie before she departs.

Dr. Patty will be working overtime in August to see as many small animal patients as possible, as well as keeping up with equine patients. If you are a small animal herb client, please know we will be able to continue to prescribe your current herb prescription one year from the date of your last visit. We will do our absolute best to accommodate each one of you and help you find a new veterinarian to continue your care this fall. You will find a list of other practitioners in the area on the back of this letter.

This is not what we wanted for NBVS. We know this is going to cause hardship and frustration for our small animal clients as you seek out alternative care and we dearly wish we had another option.

Liz and Amanda will be available in the office to answer your questions and help you in any way they can with this transition. Please know that this decision was not lightly made. We worked desperately to come up with alternatives and searched for potential candidates to fill this void; we were unfortunately unsuccessful.

It has been a joy and pleasure to know you and have you in our lives, we will miss you all.

Thank you for your patronage,

Below you will find a small list of other practitioners in the area, those with a star have confirmed to us they are accepting new patients at this time.

*Lake to Lake Veterinary Chiropractic: Dr. Sara Gilbertson, based in New Holstein, mobile veterinary

laketolakevetchiro.com

920-286-2291

-Dr. Gilbertson offers Chiropractic, Acupuncture, and Cold Laser Light Therapy

*Appanasha Pet Clinic: Dr. Heidi Leder, located in Menasha

appanashapetclinic.com

920-725-8307

-Dr. Leder offers Acupuncture and Therapeutic Laser Treatment (K-Laser)

*Great Lakes Veterinary Clinic: Dr. Jamie Zarda, located in Neenah

greatlakesvetclinic.com

920-727-1570

-Dr. Zarda offers Veterinary Spinal Manipulative Therapy (VSMT)

*One Medicine Center: Dr. Lisa Radwan, located in Pulaski

onemedicine.center

920-615-9355

-Dr. Radwan offers Veterinary Spinal Manipulative Therapy (VSMT), Acupuncture, and Chinese Herbs

Circle of Life for Pets: Dr. Kate Carlson, located in Green Bay

circleoflife.pet

920-422-7387

-Dr. Carlson offers Veterinary Spinal Manipulative Therapy (VSMT), Acupuncture, also Geriatric and Palliative Care